

Frequently Asked Questions

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Do you BUY stuff? We do a very limited amount of buying from the public, BY APPOINTMENT ONLY. If you have some photos or a description of your items you can email, we'd be happy to take a look and let you know if it's something we're interested in. Or you can call us, 781-293-4411.

What is your HOLD Policy? We offer Same & Next-Day holds ONLY, just phone or email to let us know when you're coming and the item you want. All holds expire at 5PM on the Next Day, NO EXCEPTIONS PLEASE.

Do You DELIVER? Yes! Delivery Fees vary based on location, and we can accommodate several pieces for the same flat fee. Limited to the South Shore Area and requires assistance in moving the furniture on your end as there is just one delivery person.

Do You SHIP ITEMS? We gladly ship small items, but unfortunately are not set up to ship furniture.

Can I RETURN it? All sales are FINAL, no returns or exchanges.

Is this a Consignment Shop? No, Salvage Chic does not accept consignments.

Where do you GET all this stuff? We frequent auctions, estate sales, and many 'undisclosed locations' to secure our wide array of merchandise. That's about all we can say! (It's all obtained legally, we just can't give away every little secret.)

How much is My (insert item) Worth? We are not Professional Appraisers; we just know what we like, and what it will sell for at Salvage Chic. This doesn't mean you might not see a higher price for your item on eBay, at Brimfield, or in another shop. And remember - just because we might not want to buy your item does not mean it's not worth anything; it just means it doesn't fit in our niche of the market.

What forms of payment are accepted? We accept cash, checks, Mastercard, Visa, Discover and Debit Cards.

Why are your prices SO LOW? We strive to price our items fairly and to sell, which ensures a high turnover and fresh inventory each time you visit.

Why are your prices SO HIGH? (We actually get this one from time to time...) There are a lot of Overhead Expenses involved in running a shop. So while you might find a similar item 'for 2 dollars at a yard sale', why battle those Early Birds when us folks at Salvage Chic have done the work for you, and then lovingly paid rent to house the item until you found it, where it was fabulously merchandised in a well-lit and heated/cooled showroom!